

Product Discontinuation Announcement

To	Sales and Distribution Channels
From	Instant ID Issuance Product Marketing
Date	April 30, 2021
Subject	Discontinuation Notice SD series and EZ-ID

Announcement

Effective October 31st, 2021, the following models will no longer be available:

- SD160 ID Card Printer
- EZ-ID ID Solution Bundle
- SD260 ID Card Printer
- SD260L ID Card Printer
- SD260S ID Card Printer
- SD360 ID Card Printer
- SD460 ID Card Printer
- SLM – Standard Card Lamination Module

Key Dates

- Last time buy orders will be received during the months of May, June, and July 2021.
- Last time buy shipments will occur during the months of August, September, and October 2021.
- End-of-Production – October 31st, 2021
- End-of-Support – October 31st, 2026

Key Product Information

Entrust will continue to provide support for the Entrust SD printer series until October 31st, 2026. Specific support details are:

- Supplies availability and pricing
 - Entrust will continue to support the ongoing supplies needs for these equipment models through the end-of-life schedule period of October 31, 2026 with reasonable efforts. We remain committed to offering Entrust supplies for quality system-matched reliability, superior performance and competitive “best value” in all our consumables. Entrust will appropriately notify sales distribution channels on any change in availability and pricing during this discontinuation process.
- Spare parts availability and pricing
 - Entrust will continue to support the ongoing spart parts needs for these equipment models through the end-of-life schedule period of October 31, 2026 with reasonable efforts. Entrust will appropriately notify sales distribution channels on any change in availability and pricing during this discontinuation process.
- Warranty service for the Entrust SD printer series will continue to be 36 months for new and 90 days for refurbished systems.
- For non-contract customers, support services will be available at the standard service time and material rates.