



# ColorID's Datacard SP Printer Tune Up Program

**TOLL FREE - 888.682.6567**

## Datacard

### SP Printer Tune Up Program

ColorID's SP series Tune Up Program will restore the operation of your Datacard SP55/SP75 card printer and make it perform better for your next busy enrollment season.

Our technicians are Datacard Group factory-trained and will inspect, calibrate, clean and test your SP55/SP75 printer. This helps ensure that your printer will be operating at maximum efficiency when you need it most.

Services Include *	SP 55	SP 75
Perform Internal and External Visual Inspection for Defects	√	√
Update Firmware to Latest Released Version	√	√
Inspect All Belts and Pulleys and Replace as Needed	√	√
Calibrate Print Head Offsets	√	√
Calibrate Print Registration	√	√
Adjust Color Settings as Needed	√	√
Clean, Calibrate and Test Sensors	√	√
Clean Platen and Idler Rollers	√	√
Replace Drive and Feed Rollers if Needed	√	√
Upgrade Gate Roller if Needed	√	√
Calibrate Duplex Offsets	√	√
Upgrade Duplex Clutch if Needed	√	√
Lubricate Recommended Points	√	√
Test All Functions and Options	√	√
Perform Endurance Test	√	√
Provide Card Quality Proof and Service Detail	√	√
Calibrate Laminator Supply Cartridge(s)		√
Calibrate Laminator Offsets		√
Return UPS Shipping**	√	√
90 Day Service Warranty on Work Performed and Parts Replaced	√	√
5 Business Day Turnaround**	√	√

\* Additional parts and labor charges may be required for broken or defective parts not covered in this printer tune up program.

\*\* Typical Turnaround Time. Expedited service and return shipping available for an additional charge. To ensure printer damage does not occur during shipping, printers must be shipped using the original factory boxes. Boxes available for purchase.